

## Online Assessment Program – Support and Contact Information

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### ***Technical Support Information***

#### **Assessment Center and ReviewScan**

For technical issues, please contact the Customer Support Center by:

- calling 1-888-778-7737.
- emailing to [k12support@corek12.com](mailto:k12support@corek12.com).
- using the Support link in the footer of the teacher or administrator site.

Customer Support Center is available:

- Monday through Friday from 7AM to 6PM Eastern Time.

#### **Clicker Technology**

If you have any technical questions about CPS, please contact a CPS Technical Support Agent.

- Chat: <http://www.einstruction.com/support>
- Phone: 888.333.4988

Technical Support Agents are available:

- Monday - Thursday 7 A.M. - 6 P.M. CT
- Friday 7 A.M. - 5 P.M. CT

### ***Program Support Information***

If you have any questions regarding the implementation of the program, please contact the following support staff.

#### **The School District of Palm Beach County**

Department of Assessment – Program Manager

Dr. Carla Kendall

- Email: [kendallc@palmbeach.k12.fl.us](mailto:kendallc@palmbeach.k12.fl.us)
- Phone: (561)969-5822/PX45822
- Cell: (561)644-2938

#### **CORE K12**

K12 Division - Project Management

Anne d'Epagnier-Knopf

- Email: [anne.de@corek12.com](mailto:anne.de@corek12.com)
- Phone: (877)267-3512 x1376

Markton Cole

- Email: [markton.cole@corek12.com](mailto:markton.cole@corek12.com)
- Phone: (877)267-3512 x1202