

Assisting You Through the Pathways to  
Reports and Graphs

# **Educational Data Warehouse**

# SECURITY AND LOGON

To be granted **EDW access**, please have your school principal or department director email [EDWAccess@palmbeach.k12.fl.us](mailto:EDWAccess@palmbeach.k12.fl.us)

Indicate: Employee's Name  
Employee's ID #  
Specify School View or District View

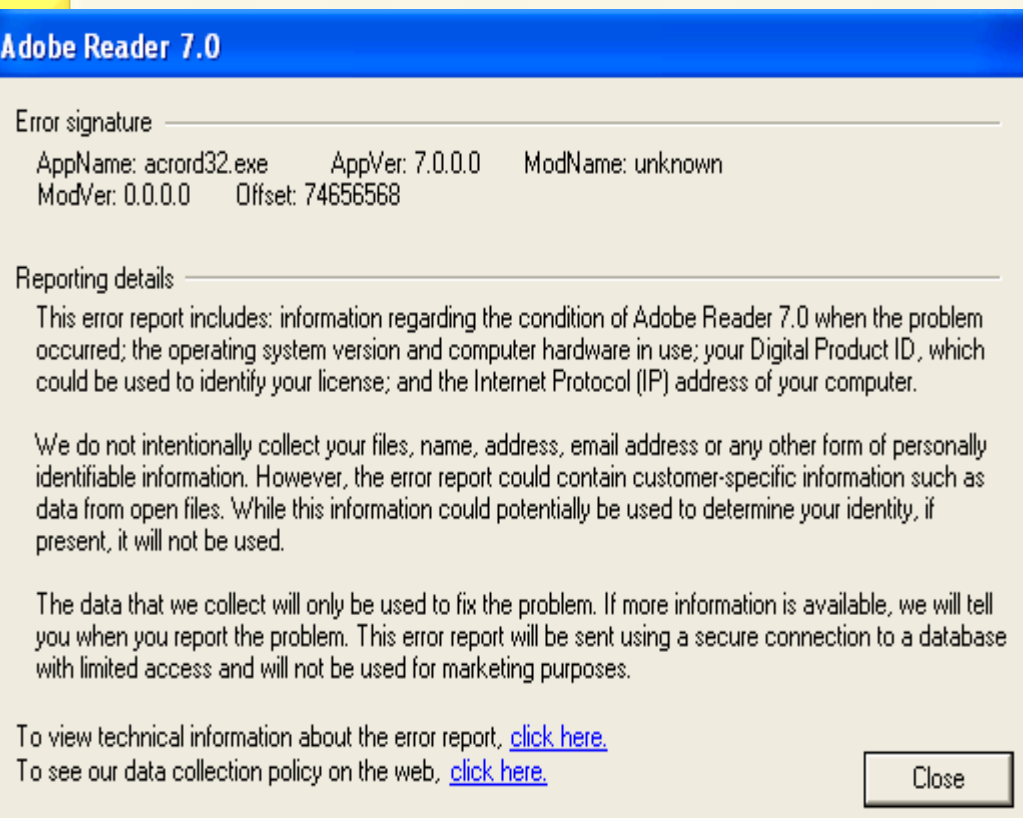
A local area network user ID and password (the same logon used for **Outlook**) is needed for access for the new EDW.

# CONFIDENTIALITY

Florida Statutes, Chapter 1002.22, and the Family Educational Rights and Privacy Act (FERPA) limits and makes confidential student related records and information. All applicable laws, rules, and regulations and codes of ethics govern the use of this data.

# Problems with your Adobe Reader?

The opening of a PDF file (i.e. EDW report) in Internet Explorer using a Dell GX520 running Windows XP SP2 image causes Adobe Acrobat Reader to crash generating the following error messages:



**Adobe Reader 7.0**

Error signature \_\_\_\_\_

AppName: acro32.exe    AppVer: 7.0.0.0    ModName: unknown  
ModVer: 0.0.0.0    Offset: 74656568

Reporting details \_\_\_\_\_

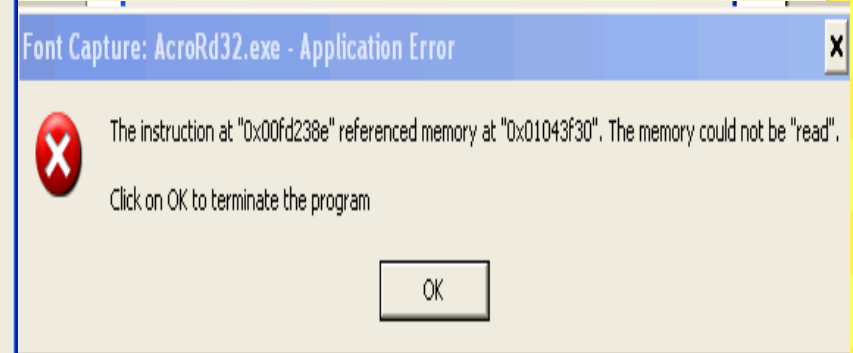
This error report includes: information regarding the condition of Adobe Reader 7.0 when the problem occurred; the operating system version and computer hardware in use; your Digital Product ID, which could be used to identify your license; and the Internet Protocol (IP) address of your computer.

We do not intentionally collect your files, name, address, email address or any other form of personally identifiable information. However, the error report could contain customer-specific information such as data from open files. While this information could potentially be used to determine your identity, if present, it will not be used.


The data that we collect will only be used to fix the problem. If more information is available, we will tell you when you report the problem. This error report will be sent using a secure connection to a database with limited access and will not be used for marketing purposes.

To view technical information about the error report, [click here](#).  
To see our data collection policy on the web, [click here](#).

Close



**Font Capture: AcroRd32.exe - Application Error**

 The instruction at "0x00fd238e" referenced memory at "0x01043f30". The memory could not be "read".  
Click on OK to terminate the program

OK

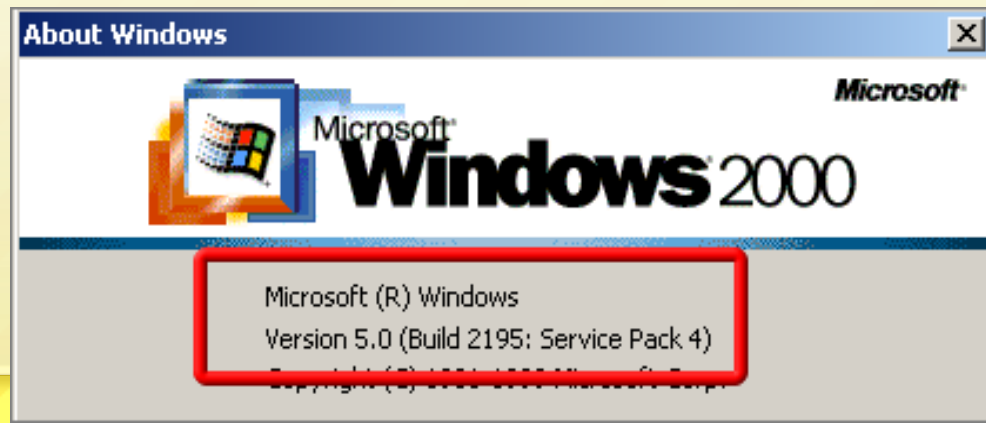
*For the following support procedures to work properly , please make sure that previous versions of Acrobat Reader have been uninstalled and that the latest version of Adobe Acrobat Reader installed. To get the latest version , contact your schools technical person or visit the Adobe web - site to download the latest version at [www.adobe.com](http://www.adobe.com).*

- **Caveat**: *For the latest version of Acrobat Reader to be available for download and run on Windows 2000 systems, Windows 2000 must be running Service Pack 4 (SP4).*

*To check Windows Version :*

- *Click “**Start**”, “**Run**”, Type “**Winver**”, click “**OK**”*
- *This should be displayed*

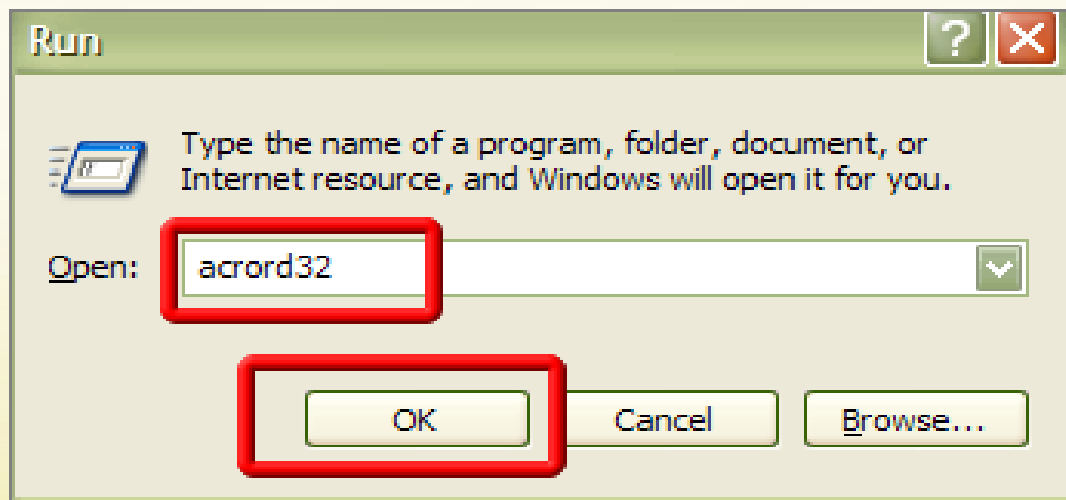
*If the system is not running SP4 contact your Tech Support person to upgrade the system.*



Changing the following two options within Acrobat Reader should prevent it from crashing when a report is generated and opened in Internet Explorer.

### Changing Acrobat Reader Preferences

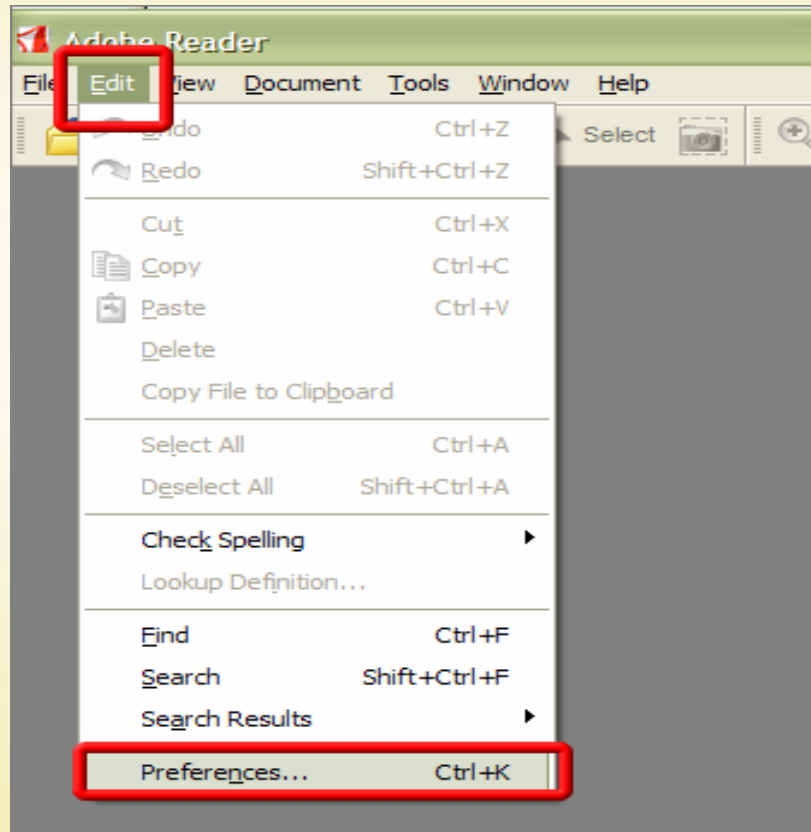
- I. First, log on to a GX520 as a user who can run EDW reports.
- II. Now, click “Start”, ”Run”
- III. Type the following in the run dialog box “*acrord32*” (type in without the quotes), click “*OK*” This will open Acrobat Reader.



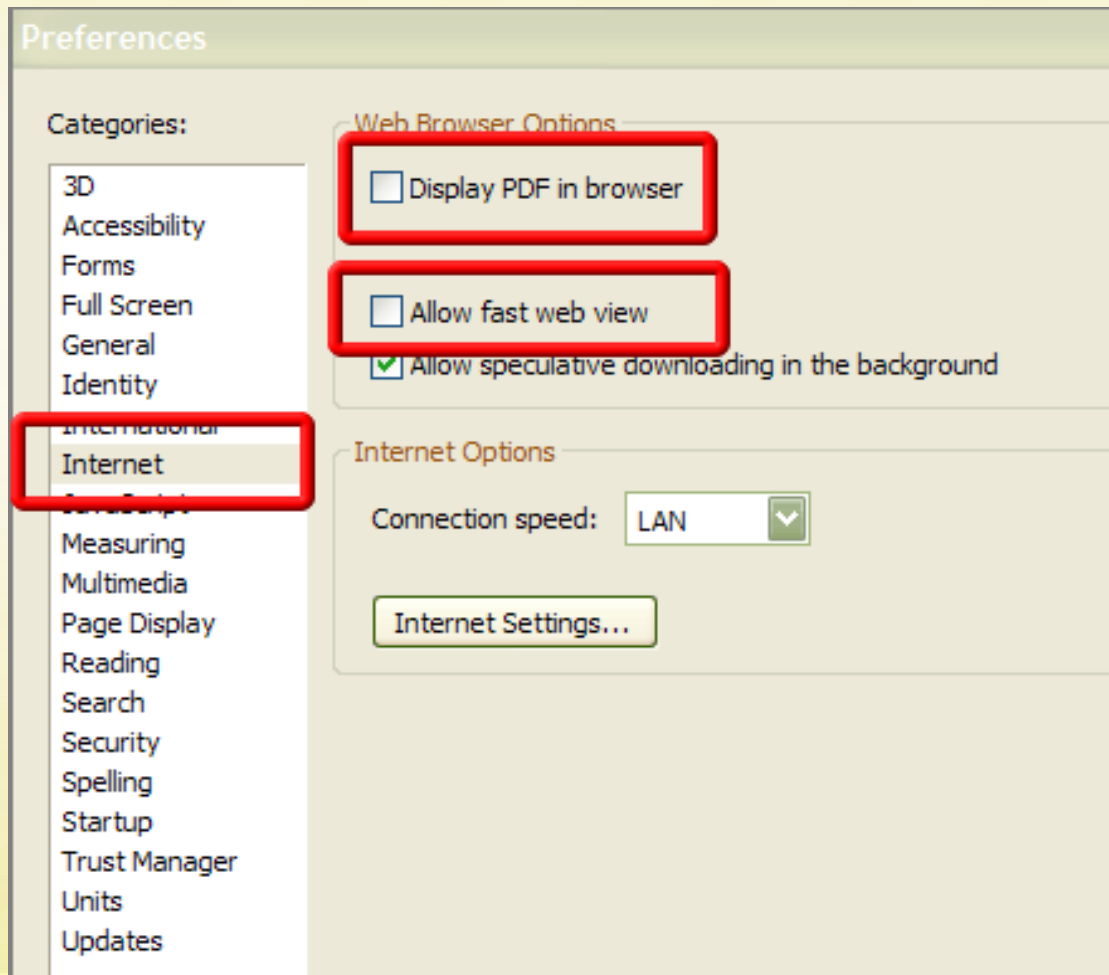
Acrobat Reader can also be opened via “*Start*”, “*Programs*”, “*Adobe Reader 7.0*”. However, using the run command will insure getting to the right place.

IV. Now that Acrobat Reader is open, on the toolbar click “*Edit*”, then “*Preferences*”. This will open the preferences window.

V. Next, click on “*Internet*” under the Categories section in Preferences.



- VI. Next, uncheck the following settings.
  - a. Uncheck “*Display PDF in browser*” and uncheck “*Allow fast web view*”
- VII. Click “*OK*”
- VIII. Exit Acrobat Reader application and run a report.



# Do you have issues with a pop-up blocker?

The Yahoo! Toolbar is a web browser embedded application with a built-in Pop-up blocker. The Pop-up blocker function of this tool bar is meant to prevent unwanted Pop-ups from interrupting your web surfing.

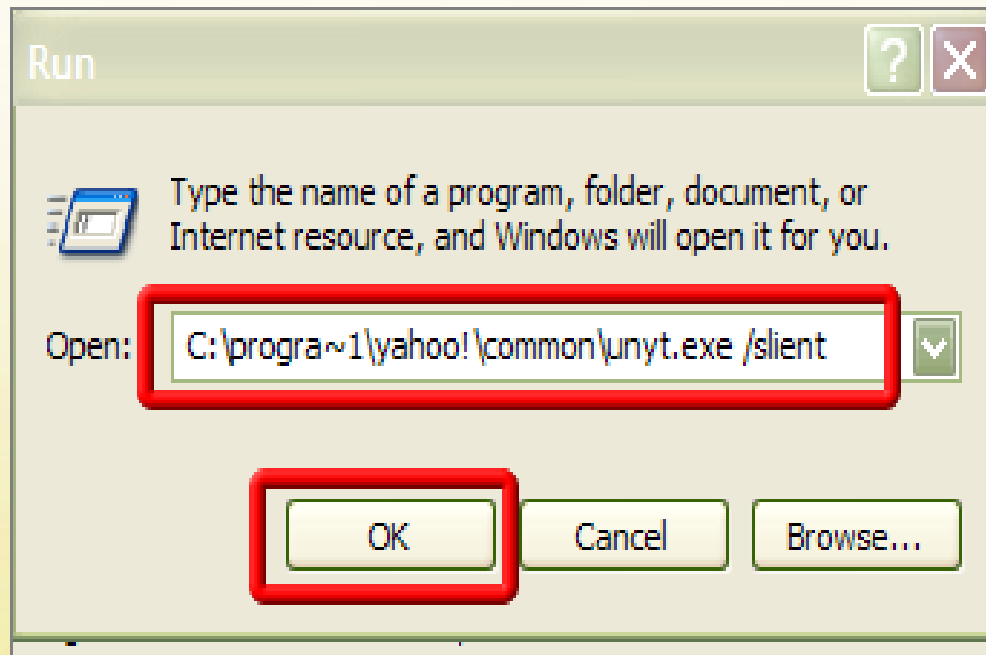
When using the EDW web site to run reports, the confirmation page will open a new window when the gray button is pressed to run a report. This is detected as a Pop-up by the Yahoo! Toolbar which in turn blocks the report window from opening and stopping the report from running. **Below is an image of Yahoo! Toolbar with pop-up blocker enabled**



## Resolution

This problem can be resolved by simply removing the Yahoo! Toolbar. To do so follow the steps defined below.

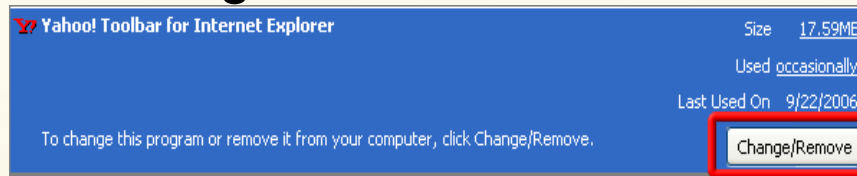
1. Click on “Start”, “Run”
2. Type in or copy and paste the following command line text into the “Run” box. *C:\progra~1\yahoo!\common\unyt.exe /slient*
3. Click “OK”  
The command will run and uninstall the Yahoo! Toolbar.
4. Open Internet Explorer, the Yahoo! Toolbar should now be gone.



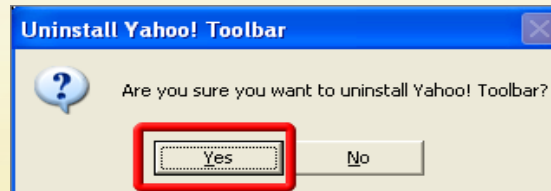
## Optional Uninstall Method

Optionally the Yahoo! Toolbar can be removed from “Add/Remove Programs” by the following steps.

- I. Click “**Start**”, “**Settings**”, “**Control Panel**”.
- II. Click “**Add Remove Programs**”.
- III. Now, Scroll through the list to find “**Yahoo! Toolbar**” or “**Yahoo! Toolbar for Internet Explorer**” and click on the listing to highlight it.
- IV. Click “**Change/Remove**”.



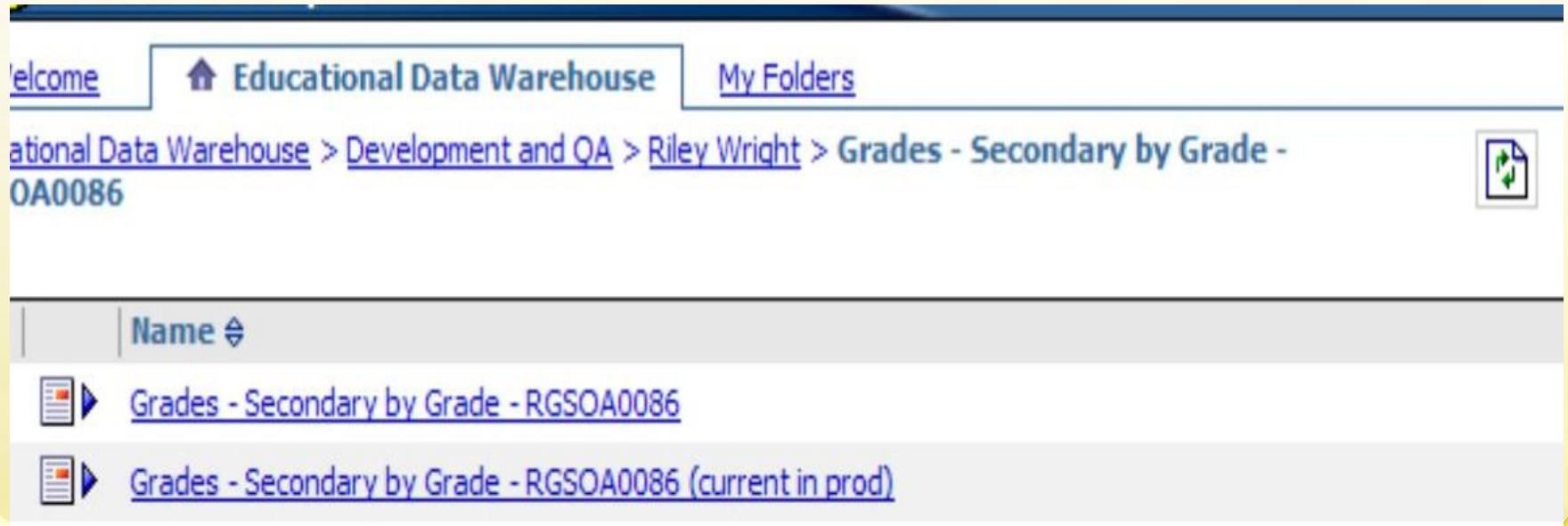
- V. Click “**Yes**” to the question box that opens to uninstall Yahoo! Toolbar.



- VI. Yahoo! Toolbar will now uninstall.

# Using Internet Explorer 7.0?

Internet Explorer 7.0 introduces the concept of using tabs. Tabs allow you to switch between web pages without having to use the Back and Forward buttons, which will just move you around in the same tab and cause much navigational tedium.



Welcome to the Educational Data Warehouse

## Grades - Secondary by Grade - RGSOA0086

**Paper Size**


- Letter (8.5 x 11)
- Legal (8.5 x 14)
- Ledger (11 x 17)

**Grouped by:**

- School
- Current Grade
- Study Area Code
- ZIP
- Current Team
- Global ESE
- Global ELL

**Sorted by:**

- Student Name
- Low 25%
- Current Grade
- GPA Q1
- GPA Q2
- GPA Q3
- GPA Q4
- GPA Cumulative
- GPA Honors



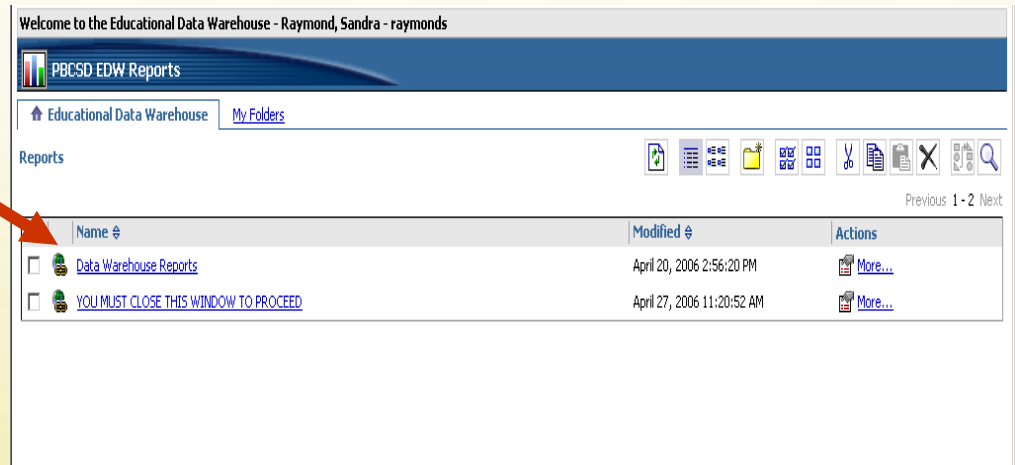
Note that Ctrl-Shift-Clicking the report has opened it in a new, third tab (which inserted itself into the second position).



# Have you encountered an error?



If you have, press the “X” in the upper right corner. Then, click “Data Warehouse Reports.”



You will return to the main menu in EDW.