



# 2006 Spring Training

## PROCESS IMPROVEMENT

Becoming “world-class” requires FACMAN to adopt an internationally recognized quality assurance program. Should it be TQM, ISO 9000, Six Sigma or another approach? Our trainer, Dr. Robert Pojasek from SAI Global, will survey the field of programs for us. Through discussions and an exercise, we will ascertain our best course. Your participation is essential.



**When:** Friday, May 12th

Two sessions: 8:00 a.m. - Noon and 1:00 - 5:00 p.m.

**Lunch:** Provided at site from Noon - 1:00 p.m.

**Where:** Mounts Botanical Garden, 559 North Military Trail

