



School District of Palm Beach County

To Report A Lost or Stolen Cell Phone and Obtain Deactivation

During Normal Business Hours:

Monday through Friday 8:00am to 5:00 pm except Holidays

Contact Robynne Ryals at 561-688-0330.

Provide the following information

1. Lost cell phone number
2. Users name
3. Department Name

Afterhours/Holidays:

Email Robynne@citation2way.com, cc Julius@citation2way.com with "PBCSD" on the subject line.

Provide the following information

1. Lost cell phone number
2. Users name
3. Department Name

Note: Email may not deactivate the phone immediately but it will happen as soon as possible.

Do not contact anyone at Sprint other than the name listed above. To do so will require passwords and other information for access to our account.