Rebuttal of Mike Murgio
Rebuttal of Mike Murgio
Mr. Pettis,

Please find attached my rebuttal information regarding the Compass Bus Routing System investigation. The attached file includes my letter and supporting documents. Please feel free to contact me if you require any clarification to the items I am submitting.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

Consider the environment before printing this email.

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November 10, 2015

Eugene K. Peltis
Haliczer Peltis & Schwamm
One Financial Plaza, 7th Floor
100S.E. Third Avenue
Ft. Lauderdale, Florida 33394

Re: Rebuttal to Compass Bus Routing System Investigation

Dear Mr. Peltis:

I feel it is important to note that as an elected official I believe it is my duty to passionately advocate for our students, parents and community. I am committed to doing so by any way that is positive and transparent. Education is of paramount importance and being a timid advocate is not a means to creating a world class educational system in Palm Beach County.

In response to your Investigative Report, dated November 2, 2015, I am providing documented feedback in an effort to assist in your endeavor to accurately reflect the events and circumstances covered by this report and correct inaccuracies contained within the report.

On PBCS-00010, you state:

"The documentary evidence establishes that as far back as September of 2014, Mr. Murgio was asking about an app or parent portal that would allow a parent to track his or her child's bus and know its location at any given moment."

This is accurate and supported throughout the sworn statements you based your report on. As a matter of fact, these same sworn statements support my claim that at no time did I advocate for a new routing system. The statements also support the fact that at no time did I state or imply that implementing a routing system could be done in less than the 18 to 24 months as originally scheduled. (PBCS-00726 Regarding the February 2015 meeting the following statement was related to you:

"I don't think he said take this specific project and cut it from 18 months to six months." ...." you know, he didn't give any specific direction. He was just -- it was almost like he was giving us a pep talk on let's try to, you know, see how we can get creative and get things done."

Further in the report, on PBCS-00011, you reference the same meeting held on February 18, 2015, where a staff member provided the following testimony:

"tried desperately, once again, to explain to Mr. Murgio why the parental app will not work without the Compass system being operational."

In that same employee's sworn statement (PBCS-00789) it was stated:

"In order for a bus tracking feature to work, all of the routes had to be completed because that's what drives it."

These statements are inaccurate as evidenced by the email from Christopher Bunnell, developer of UniteGPS school bus tracking app. (see attachment)

He states:

".... the routing software you have in place (Compass) is not required in order to implement our mobile application." (See attachment)

These and other statements opined by project staff to IT, GIS and transportation staff as well as to immediate supervisors and upper level administrators was totally inaccurate and led them to
erroneous conclusions, as it did you, that the routing software had to be operational for a bus tracking app to be implemented.

This response from Christopher Bunnell also renders another statement, found on Pg. PBCS-00785 completely inaccurate.

"And as far as the parent mobile access, there really wasn’t anything available. There wasn’t anything on the market."

Also stated on PBCS-00788 was the following:

"This is when we got sent on a wild goose chase to find an application that didn’t exist. ... A mobile app."

These are quite extraordinary statements since staff had been communicating with Christopher Bunnell, developer of UniteGPS, well prior to the rollout of the new routing software.

On PBCS-00013 You state:

"In fact he (Mr. Murgio) insists that what he was requesting, a parental app, could have been developed very simply in a matter of weeks, totally separate from the implementation of the Compass routing software system."

First, Chris Bunnell’s statements, contained in his email (see attachment), supports my position that the Compass routing system and UniteGPS bus tracking app are totally separate and not dependent on each other. Second, I did not state that an app could be developed very simply in a matter of weeks. I know that developing an app would take much longer than a couple of weeks or even a couple of months. What I did say on PBCS-00858 was:

"I would have had this app up and running in a month. Not even a month."

I was estimating the time to take an existing app, such as UniteGPS’s app, and have it functional based on my conversations with the developer of the UniteGPS app.

As a matter of fact, in an email to one of our staff members (I have already provided you a copy of this email) dated May 15th, 2015 I stated:

"With the fact that you are the lone person I would hope we look at purchasing the app rather than adding another job to your already full plate."

On the same page of your report, PBCS-00013, you go on to say

"The District’s technical staff, in particular, Donna Goldstein, points to this as an example of Mr. Murgio’s lack of understanding of the scope of this project. She explained that the development of the parental app, which Mr. Murgio was pushing, forced the staff to redirect the entire project so that all student data could be placed into the new Compass system."

Based on the sworn statements, it should be clear that any technical staff that may have mentioned my lack of understanding of the scope of this project (implementation of the routing software) were doing so based on inaccurate information shared amongst project staff that the Compass software needed to be implemented to enable school bus tracking. There is no evidence in any of the sworn statements that supports the position that I stated the routing software could, or should be implemented in less than 18 to 24 months. In fact, I have always been in agreement that implementing the routing system was an 18 - 24 month process.

(See PBCS-00728) "You know, we had a meeting in February with Murgio. I know they were looking at different alternatives maybe to try to get, deliver some type of product for the start of the school year. They looked at different ways of providing some type of parent-tracking, but not all of them were using Compass, there was different options."

With regard to your Conclusions and Recommendations, I believe the following statements contained on PBCS-00025 and PBCS-0023 should be revisited and corrected.

"This entire scenario.......and whether Board members should be permitted to give directives to staff members."
There are no statements in any of the Sworn Statements or emails where an employee states that I directed them, or anyone else, to do anything. I gave no directives, I only asked questions or gave my opinion. (See statement - PBCS-00726 "he didn’t give any specific direction.")

"As such, it would make basic common sense to listen to those export opinions. Had Mr. Murgio accepted the opinions and concerns of staff about trying to produce a parental portal by August 2015, and the risk of rolling out the entire project in such a short time frame, this catastrophe could have been avoided or at least minimized."

"He also should have trusted their expertise that the delivery of this app was inextricably tied to the overall project."

Based on the expertise of the UniteGPS developer, it is obvious that the expert opinions you refer to, and on which you based the preceding two statements, were incorrect on two critical issues:

1. the delivery of a bus tracking app was inextricably tied to the overall Compass project
2. staff had to produce the parent portal by August 2015 (there was an off the shelf app available)

Based on the facts I have presented, I would appreciate you reconsider and revise these and other statements, including but not limited to pages PBCS-00009 - PBCS-00013 and PBCS-00024 - PBCS-00028.

As you consider updates to your report, I feel it is imperative for you to question the validity of the following key statement (PBCS-00362):

"It is the bus tracking model that is the crux of the failure, as well as insufficient staff."

Based on the documentation received from the school bus tracking app developer, Christopher Bunnell, it should be apparent that the bus tracking app had absolutely nothing to do with the failure. Rather, it was staff's lack of understanding that the bus tracking app could be made operational without implementing the Compass routing software that was the genesis of the failure. Had staff kept the 18 to 24 month Compass routing roll out schedule they could have still implemented a bus tracking app during the current school year without incident. In fact, it should be noted that Christopher Bunnell was communicating with School District staff and received information to enable a UniteGPS pilot with our buses in May of 2015 (see attachments).

Once you accept the fact that the Compass routing system is not needed to implement a bus tracking app it then becomes undeniable apparent that staff's lack of understanding of the requirements for implementing a bus tracking app, their misrepresentation to administrative staff, together with questionable management practices and flawed decisions which ultimately lead to shortening the timeframe to implement the Compass routing software, were in fact, the crux of the failure.

Please feel free to call me if you need any clarification of any information I have presented in this document or the email from Christopher Bunnell of UniteGPS.

Regards,

[Signature]

Mike Murgio

Attachments
Operational Requirements

3 messages

Mon, Oct 26, 2015 at 7:07 PM

Michael Murgio <mike.murgio@palmbeachschools.org>
To: Darlene Badger <christopher.bunnell@unitegps.com>

Chris Bunnell, Founder & CEO
UniteGPS

Hello Chris,

As I had mentioned to you in earlier conversations, there are diametrically opposed opinions from our IT/GIS Transportation staff and myself regarding what needs to be in place in order for our District to implement your CrossWalk bus tracking application for use on our parents' and students' smart phones, tablets and computers.

I am asking you to verify my understanding of your system requirements to make this application operational for our parents and students.

It is my understanding that:

1. Having routing software in place is NOT required to utilize your bus tracking application (Palm Beach County has purchased the Compass routing software).
2. The only requirement to make your bus tracking application functional is to have your IP address added to the Synovia script so UniteGPS would receive the School District's GPS data in real time from Synovia.
3. You could locate the bus routes and stops on the application map through multiple means, such as receiving street addresses, GeoPoints or by tracking the bus via GPS feeds.
4. You have a simple means to reconcile bus changes.

Please verify or correct any misunderstanding in the above four (4) statements I have made above. Thank you.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278
Consider the environment before printing this email.

Christopher Bunnell <christopher.bunnell@unitegps.com>  
To: Michael Murgio <mike.murgio@palmbeachschools.org>  

Tue, Oct 27, 2015 at 9:02 AM

Mike,

Below I provide responses to your questions.

- Having routing software in place is NOT required to utilize your bus tracking application (Palm Beach County has purchased the Compass routing software).

Correct, the routing software you have in place is not required in order to implement our mobile application.

- The only requirement to make your bus tracking application functional is to have your IP address added to the Synovia script so UniteGPS would receive the School District's GPS data in real time from Synovia.

I understand that Synovia uses a Cal-Amp 2620 or similar device which is same device we utilize. This device has the capability to send coordinates to more than one IP address by adding IP addresses to the script that Synovia has loaded to the device. The device also allows setting the frequency at which coordinates are sent. We require coordinates every 10 seconds when the bus is moving. Adding an additional IP address and increasing the frequency of coordinates are simple changes to the current script and can be automatically pushed to all School District of Palm Beach devices (buses).

- You could locate the bus routes and stops on the application map through multiple means, such as receiving street addresses, GeoPoints or by tracking the bus via GPS feeds.

Our system creates routes using data from where the bus traveled previously. Bus stops can be created from addresses or coordinates. We do not use the data from where the bus traveled to identify stops.

- You have a simple means to reconcile bus changes.

When the district needs to substitute a spare bus for regular bus needing repair we have a simple process to update the system to reflect on our maps the new bus in place of the regular bus. Here is a link to a 60 second video demonstration of this feature. https://www.youtube.com/watch? 
Please let me know if I can provide more detail for you.

Sincerely,

Chris

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Christopher Bunnell
UniteGPS

Cellular (207)671-6293
Office (207)591-7777
christopher.bunnell@unitegps.com
www.unitegps.com

Michael Murgio <mike.murgio@palmbeachschools.org> Tue, Oct 27, 2015 at 9:21 AM
To: Christopher Bunnell <christopher.bunnell@unitegps.com>

Chrs,

Thank you for your timely response.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

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Bus Tracking
3 messages

Michael Murglo <mike.murglo@palmbeachschools.org> Thu, Aug 6, 2015 at 9:21 AM
To: Donna D <donna.goldstein@palmbeachschools.org>

Hi Donna, Just wondering how things are progressing with the bus
transportation tracking for parents.

Sent from my iPhone

Donna Goldstein <donna.goldstein@palmbeachschools.org> Thu, Aug 6, 2015 at 8:24 PM
To: Michael Murglo <mike.murglo@palmbeachschools.org>

Hi Mike,

I left you a voice message this afternoon. The program should be complete tomorrow and is incorporated into the
new address locator website - essentially combining the Find My School and Find My Bus websites into one
site. Once a address is entered the zoned schools will appear and parents will be given the closest bus stop to
their address (where they are 2 miles or more from the school), additionally they will have the opportunity to
select a choice school and the closest bus stop to their address for that school will be displayed. In either
scenario, where a bus stop is an option parents will be able to select a link to register for that bus stop.
Additionally, parents will be able to select the route number, they will be prompted to enter the student ID for
username and student's date of birth for password then they can track the bus for that route. The only caveat, as
I mentioned before, is that if the assigned bus for that route has changed someone will need to reconcile the
change in the system. If you have any additional questions please let me know.

Thank you,

[Quoted text hidden]

Donna L. Goldstein, PhD, GISP
GIS/IT Solutions Manager,
Planning & Intergovernmental Relations
Division of Support Operations
Exceeding Expectations

School District of Palm Beach County
3300 Forest Hill Blvd., C-110
West Palm Beach, FL 33406
Phone 561.434.7468 FAX 561.434.8815
Donna.Goldstein@palmbeachschools.org
palmbeachschools.org/supportoperations

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water. You can help save even more by not printing this email.

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Test Bus
2 messages

Christopher Bunnell <christopher.bunnell@unitegps.com> Thu, Jun 4, 2015 at 9:11 AM
To: Donna Goldstein <donna.goldstein@palmbeachschools.org>
Cc: Michael Murgio <mike.murgio@palmbeachschools.org>

Donna,

Our development team is putting the finishing touches on the pilot set-up and I understand today is the final day of school for your district. I wondered if you have some buses being used during the summer vacation that could be used for testing. I would only need to know the bus number and when it be in service.

I put together a demo video of bus C0002 that I wanted to share with you.

Video Link

Sincerely,

Chris

Christopher Bunnell
UniteGPS
(207)671-6293

Donna Goldstein <donna.goldstein@palmbeachschools.org> Wed, Jun 24, 2015 at 9:54 AM
To: Christopher Bunnell <christopher.bunnell@unitegps.com>
Cc: Michael Murgio <mike.murgio@palmbeachschools.org>

Chris,

Here is a list of routes/bus numbers that are currently in use for summer school:

C211 - 0845
C212 - 0847
C213 - 0854
C214 - 0734
C215 - 0839

[Quoted text hidden]

--
Donna L. Goldstein, PhD, GISP
GIS/IT Solutions Manager,
Planning & Intergovernmental Relations
Division of Support Operations
Exceeding Expectations

School District of Palm Beach County
3300 Forest Hill Blvd., C-110
West Palm Beach, FL 33406
Phone 561.434.7468 PX: 47468 FAX 561.434.8815
Donna.Goldstein@palmbeachscoles.org
palmbeachschools.org/supportoperations
Chris

Christopher Bunnell

[Quoted text hidden]

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Bus stop data

2 messages

Donna Goldstein <donna.goldstein@palmbeachschools.org> Fri, May 8, 2015 at 2:06 PM
To: Darlene Badger <christopher.bunnell@unitegps.com>
Cc: Steve Bonino <steve.bonino@palmbeachschools.org>, Michael Murgio <mike.murgio@palmbeachschools.org>, Mike Burke <mike.burke@palmbeachschools.org>

Chris,

It was a pleasure speaking with you today. I have sent you a sample data set of bus stops for 10 routes, you should be receiving a notice from our uploader momentarily. Jerry, tried to call you but you were unavailable, he will send you the information Monday morning regarding the Synovia API, you can configure this to capture our GPS on the buses. Please contact me with any questions you may have.

Thank you,

- Donna L. Goldstein, PhD, GISP
  GIS/IT Solutions Manager,
  Planning & Intergovernmental Relations
  Division of Support Operations
  Exceeding Expectations

School District of Palm Beach County
3300 Forest Hill Blvd., C-110
West Palm Beach, FL 33406
Phone 561.434.7468 P; 47468 FAX 561.434.8815
Donna.Goldstein@palmbeachschools.org
palmbeachschools.org/supportoperations

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Christopher Bunnell <christopher.bunnell@unitegps.com> Fri, May 8, 2015 at 2:41 PM
To: Donna Goldstein <donna.goldstein@palmbeachschools.org>
Cc: Steve Bonino <steve.bonino@palmbeachschools.org>, Michael Murgio <mike.murgio@palmbeachschools.org>, Mike Burke <mike.burke@palmbeachschools.org>, Steve Lanning <steven.lanning@gmail.com>, Bogdan O <bolaru@gmail.com>, Steve Lanning <gnlinnals@gmail.com>

Donna,

It was a great conversation and I look forward to working with you and your team toward a successful pilot. My cell number is (207)671-6293 and your team will always reach me on this number.

Sincerely,
Mike Murglo <mike.murglo@palmbeachschools.org>  Thu, May 7, 2015 at 8:22 PM
To: Donna Goldstein <donna.goldstein@palmbeachschools.org>  
Cc: Steve Bonino <steve.bonino@palmbeachschools.org>, Darlene Badger <christopher.bunnell@unitegps.com>, Mike Burke <mike.burke@palmbeachschools.org>  

Mike Burke had mentioned he would like to be included in the discussion with the potential vendor so please check with him prior. I would not want to exclude him of he wants to participate. Thanks...

Regards,

Mike Murglo  
School Board Member, District 1  
mike.murglo@palmbeachschools.org  
Office 561-434-7481  
Cell 561-707-4278

Consider the environment before printing this email.

Christopher Bunnell <christopher.bunnell@unitegps.com>  Fri, May 8, 2015 at 8:09 AM
To: Michael Murglo <mike.murglo@palmbeachschools.org>, Donna Goldstein <donna.goldstein@palmbeachschools.org>, Steve Bonino <steve.bonino@palmbeachschools.org>, Mike Burke <mike.burke@palmbeachschools.org>  

Donna,

If I were to set-up a conference bridge for a discussion that may help people coordinate. It would also allow me to share my screen and answer questions with the benefit of the system. Please let me know what time would work this afternoon.

I look forward to speaking with your team.

Sincerely,

Chris

Christopher Bunnell  
UniteGPS  
(207)591-7777

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Bus App
4 messages

Michael Murglo <mike.murglo@palmbeachschools.org>  Thu, May 7, 2015 at 4:57 PM
To: Mike Burke <mike.burke@palmbeachschools.org>, Steve Bonino <steve.bonino@palmbeachschools.org>, Donna Goldstein <donna.goldstein@palmbeachschools.org>
Cc: Darlene Badger <christopher.bunnell@unitegps.com>

Hello All,

Thanks for taking the time to discuss piloting a school bus tracking solution that includes iOS and Android mobile applications. I just got off the phone with Chris Bunnell of UniteGPS. He is willing to set up a pilot with 10 buses at no cost to the District and can have it operational in a few days. Please give him a call tomorrow, Friday, May 8th. He will be ready to take your call Friday, answer any questions you may have and get this done immediately.

Mike, as I mentioned today the cost for all 600 buses would be $60,000 with no recurring cost to the District.

I will be attending the Volunteer & Business Partners Awards event Friday morning so I'll check in with you after to see where we are in getting the pilot set up next week.

Here is Chris' contact info:

Christopher Bunnell
UniteGPS
(207)591-7777
https://www.unitegps.com/

Regards,

Mike Murglo
School Board Member, District 1
mike.murglo@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

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Donna Goldstein <donna.goldstein@palmbeachschools.org>  Thu, May 7, 2015 at 7:49 PM
To: Michael Murglo <mike.murglo@palmbeachschools.org>
Cc: Steve Bonino <steve.bonino@palmbeachschools.org>, Darlene Badger <christopher.bunnell@unitegps.com>, Mike Burke <mike.burke@palmbeachschools.org>

Mike,

I will contact Chris tomorrow morning and then relay the outcome of the conversation to Steve.

[Quoted text hidden]
Ospox School Bus Monitoring
2 messages

Ospox: Kevin <sales@ospox.com>  Tue, Apr 21, 2015 at 9:56 AM
To: mike.murgio@palmbeachschools.org

Hi Mike,

It was great discussing our solution with you! Kindly find attached PDF file which has details on the different plans and their respective pricing.

I am currently sharing directly our partner pricing with you considering your team will take care of installation and maintenance.

Just to remind you that we can integrate your current hardware to our application back end, just so that you don’t have to invest in hardware again. All you need to do is power up the device and we will assist you and integrate the hardware and get the entire system working.

Don’t mistake us for just providing our cloud infrastructure and leave everything else for you guys to discover, we go to the extent of even configuring your hardware along with assistance/integration in choosing the right telecom carrier and SMS API provider. Training sessions will also be facilitated.

Considering your student strength, we are open for fair price negotiation. Feel free to discuss any other technical challenges that you may face.

If you have a bigger budget or not comfortable handling the hardware, and would like us to run the entire show as a turn key, then write back to me and I will send you a fresh quote.

Warm Regards,
Kevin Jacob
Sr. Manager, Product Strategy S&D
Ospox (Bridging Education & Technology)
Email: sales@ospox.com | Website: www.ospox.com

Tel: (+1) 443-741-8132  ::  Tel: (91) 80-23615059
10823 Top Branch Ln, Columbia,  ::  Unit No. 2201 A, 22nd Floor, World Trade Center,
Maryland 21044, USA       Brigade Gateway, Bangalore-560055, India

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Michael Murgio <mike.murgio@palmbeachschools.org>  
To: "Ospox: Kevin" <sales@ospox.com>  

Tue, Apr 21, 2015 at 10:21 AM

Thank you for the information.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

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[Quoted text hidden]
Michael Murgio <mike.murgio@palmbeachschools.org>

5 messages

Michael Murgio <mike.murgio@palmbeachschools.org>  Sat, Mar 28, 2015 at 9:57 AM
To: Donna Goldstein <donna.goldstein@palmbeachschools.org>

Hi Donna,

Can you send me a link to the GIS maps you put together for me. Thanks

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

Consider the environment before printing this email.

Donna Goldstein <donna.goldstein@palmbeachschools.org>  Sat, Mar 28, 2015 at 10:34 AM
To: Michael Murgio <mike.murgio@palmbeachschools.org>

Hi Mike,

Here is the link: https://arcwob.palmbeach.k12.fl.us/flexviewers/info/

The data is from February 2014, last year. I have been consumed with developing the new routing system, and your recent inquiry for bus tracking (since no one else seemed to know anything about GPS) so I have not had the opportunity to update the layers in this application. I will see if I can get updated FISH info, how soon do you need this updated?

Thank you,

[Quoted text hidden]

- Donna L. Goldstein, PhD, GISP
  GIS/IT Solutions Manager,
  Planning & Intergovernmental Relations
  Division of Support Operations
  Exceeding Expectations

School District of Palm Beach County
3300 Forest Hill Blvd., C-110
West Palm Beach, FL 33406
Phone 561.434.7468 PX: 47468 FAX 561.434.8815
Donna.Goldstein@palmbeachschools.org
palmbeachschools.org/supportoperations

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Michael Murgio <mike.murgio@palmbeachschools.org>  
To: Donna Goldstein <donna.goldstein@palmbeachschools.org>  
Sat, Mar 28, 2015 at 11:46 PM

Thanks...no rush...Bus app is way more important at this point. If I have time I'll stop by this Wednesday.
Have a great weekend. By the way there is no need to respond to my emails on the weekend. I usually write
them when I'm thinking of something and don't want to forget to take action.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

Consider the environment before printing this email.

Donna Goldstein <donna.goldstein@palmbeachschools.org>  
To: Michael Murgio <mike.murgio@palmbeachschools.org>  
Sun, Mar 29, 2015 at 8:39 AM

Hi Mike,

I've been working on this and would like it if you popped in for a few minutes Wednesday. I check my emails
often and also like to respond when I can. I'm afraid if I wait I'll forget or it will get lost. Have a fabulous Sunday
and enjoy this last blast of cool weather!

[Quoted text hidden]

Michael Murgio <mike.murgio@palmbeachschools.org>  
To: ekpettis@hpslegal.com
Sun, Oct 11, 2015 at 11:03 PM

This email of March 28, 2015 to Donna states my position of the importance of the bus app for parents that we
have been discussing.

Regards,

Mike Murgio
School Board Member, District 1
mike.murgio@palmbeachschools.org
Office 561-434-7481
Cell 561-707-4278

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