

Updating Web Browser

If any student cannot log into the portal with an error about an unsupported web browser (like yesterday), have them follow these instructions.

These students have a version older than 91, which can be seen in the upper right corner of the screen before logging in.

The process takes approximately 10 minutes.

1. Have students login to their Chromebook
2. In the upper, right hand corner click on the three dots and click on settings.
3. Find “Safety check” and click on the box that says “check now”. This is the part that will take around 10 minutes. You could read the testing script to the other students so they could get started testing while these computers update if you wish.
4. It will prompt the students to restart their computers.
5. Now they can go to the secure browser and begin testing.