



4/2018

## **Parent Gateway Guide**

## **Resetting a Forgotten Password**

If you have forgotten your password, a new one can be generated:

- From the school website, click on the SIS Gateway.
- Click the Forgot Password link.



Welcome to the School District of Palm Beach County Student Information System (SIS) Gateway for Parents. The Gateway is a tool that provides parents/guardians timely access to their student's information including, but not limited to schedule, grades, discipline, and attendance.

REGISTER	LOG IN
Create a New Parent/Guardian Account Add Another Student to my Gateway Account *Security PIN Required No PIN? Contact the school. **Use Google Chrome or Firefox**	All Gateway Users Login Forgot Password? **Use Google Chrome or Firefox**

• Enter the email address used to create your account and click the submit button.



• An email will be sent to the email on file with instructions. If you do not receive an email you may have entered the incorrect email address.

An email has been sent to the email address you provided (	) with
instructions on how to reset your password.	