



What is it?

The **Affordable Connectivity Program** is a program that helps connect families and households struggling to afford internet service.

The benefit provides:

- Up to \$30/month discount for internet service

How can I qualify?

- You, your child, or your dependent are enrolled in government programs like Free and Reduced-Price Lunch Programs, SNAP, Medicaid, Federal Housing Assistance, Supplemental Security Income (SSI), WIC, Veterans Pension or Survivor Benefits, Lifeline, or others **OR**
- Based on your household income

How do I sign up?

1. Apply for the Affordable Connectivity Program:

- Go to [GetInternet.gov](https://getinternet.gov) to submit an online application or print out a mail-in application.
- Instructions to complete the Affordable Connectivity Program application online are available in English and Spanish. Call **1(877) 384-2575** for assistance in other languages or to request to have an application mailed to you.

2. Pick an Internet Plan:

- Once approved, contact your preferred participating internet service provider to select a plan and have the discount applied to your bill.
- Find a participating provider near you.
 - Go to <https://cnm.universalservice.org/> to find companies near you **OR**
 - Select an internet service provider that you are already familiar with.

How can I get help with my application?

- Call **(877) 384-2575** or email ACPSupport@usac.org.
- Open 7 days a week between 9:00 a.m. and 9:00 p.m. ET.
- Multilingual Affordable Connectivity Program Support Center is available.

Tips to help pick the right internet plan:

- Ask the provider for plans that are free with the Affordable Connectivity Program. Many providers offer them, but they are not always advertised.
- Ask about hidden costs, like prices that increase over time, installation fees, and equipment fees.
- Consider download speeds of 100mbps or higher if multiple people will be using the internet or you want to stream video.
- Consider upload speeds of 20mbps or higher if you want to use apps like Zoom, FaceTime, and Google Classroom.